STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER

(Madhyanchal Vidyut Vitran Nigam Limited, Lucknow)

Month From 07/2026 To 09/2026

S.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances Pending which are older than two Months	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	Company	कार्यालय उपभोक्ता व्यथा निवारण फोरम, (म0वि0वि0नि0लि0)	2	4	2	4	0	12
TOTAL FOR COMPANY LEVEL			**2**	**4**	**2**	**4**	**0**	**12**
1	ZONE	बरेली–जोन प्रथम	3	20	9	14	3	12
2		बरेली–जोन द्वितीय	Under Progress					
3		गोमती नगर–जोन	2	0	0	2	2	1
4		जानकीपुरम्–जोन	1	0	1	0	0	0
5		लखनऊ सेन्ट्रल–जोन	0	5	0	5	0	2
6		अमौसी–जोन	2	3	0	5	2	0
7		अयोध्या–जोन	1	0	0	1	1	0
8		देवीपाटन–जोन	9	2	1	10	4	4
9		सीतापुर–जोन	0	0	0	0	0	0
10		रायबरेली–जोन	Under Progress					
TOTAL FOR ZONE LEVEL			**18**	**30**	**11**	**37**	**12**	**19**

S.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances Pending which are older than two Months	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
1	CIRCLE	वि0वि0म0–शाहजहांपुर	2	0	0	2	2	0
2		वि0वि0म0–बरेली	Under Progress					
3		वि0वि0म0–पीलीभीत	0	0	0	0	0	3
4		वि0वि0म0–लखनऊ (कैसरबाग)	13	0	0	13	13	0
5		वि0ना0वि0म0–इन्दिरानगर (लखनऊ)	4	0	0	4	4	0
6		वि0ना0वि0म0–राजाजीपुरम (लखनऊ)	9	0	1	8	8	0*
7		वि0ना0वि0म0–तालकटोरा (लखनऊ)	8	0	0	8	8	0*
8		वि0ना0वि0म0–चौक (लखनऊ)	4	0	2	2	2	0*
9		वि0ना0वि0म0–पुरनिया (लखनऊ)	0	0	0	0	0	0
10		वि0ना0वि0म0–महानगर (लखनऊ)	0	0	0	0	0	0
11		वि0ना0वि0म0–गोमती नगर (लखनऊ)	3	0	0	3	3	0
12		वि0ना0वि0म0–इन्दिरा नगर (लखनऊ)	0	0	0	0	0	0
13		वि0वि0म0–अयोध्या	0	0	0	0	0	0
14		वि0वि0म0–बकेवरपुर	0	0	0	0	0	0
15		वि0वि0म0–सुल्तानपुर	0	0	0	0	0	0*

S.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances Pending which are older than two Months	No. of sitting of CGRF's in the quarter
A	B	C	D	E	F	G	H	I
16		वि०वि०मं०–गौरीगंज	Under Progress					
17		वि०वि०मं०–बाराबंकी	Under Progress					
18		वि०वि०मं०–गोण्डा	Under Progress					
19		वि०वि०मं०–बलरामपुर	Under Progress					
20		वि०वि०मं०–बहराइच	Under Progress					
21		वि०वि०मं०–बरेली (रूरल)	0	0	0	0	0	0
22		वि०न०वि०मं०–बरेली	Under Progress					
23		वि०वि०मं०–सीतापुर	Under Progress					
24		वि०वि०मं०–लखीमपुर	Under Progress					
25		वि०वि०मं०–गोला	0	0	0	0	0	0
26		वि०वि०मं०–हरदोई	1	0	0	1	1	1
27		वि०वि०मं०–उन्नाव	Under Progress					
28		वि०वि०मं०–रायबरेली–1	Under Progress					
29		वि०वि०मं०–रायबरेली– II	Under Progress					
TOTAL FOR CIRCLE LEVEL			44	0	3	41	41	4
GRAND TOTAL			64	34	16	82	53	35

Note * Circle Sultanpur (Independent member has resigned).

* After Vertical system, cases are being heard and decided by Zonal Level Forum. (Circle Rajbhawan, Talkatora & Chowk)